Resource Document and may not be all inclusive: This is a document that can be utilized in the event a client wants to evaluate their current status of their Loss Control/Risk Management Programs and not a required document.

Loss Control/Risk Management Program Self Evaluation

Identify the areas that may be included in the facility's Loss Control/Risk Management Program/Plan:

Yes	No	Need to Develop	
			Risk Management Plan or Facility/Company's Commitment to Risk Management
			Abuse, Neglect, Exploitation and Misappropriation policy and staff training
			Incident Reporting, Investigation and Root Cause Analysis Program
			Resident Admission program/Age Related Risk
			Quality Assurance and Performance Improvement
			Grievance/complaint policy and procedure
			HIPAA/Confidentiality policy/training-Release of information policy
			Claims Management – process to identify potential legal issues- use of Arbitration Agreements
			Staff Recruitment, selection and retention programs
			Staff orientation/development/Competency Programs
			Medical Staff Credentialing Policy/Medical Director
			Professional Contract Review process
			Public Relations program
			Crisis Management Plan
			Employee/Resident/Family Satisfaction Surveys

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Yes	No	Need to Develop	
			Customer Service program/training - Commitment Statement - Hot Line # - Family Night
			Facility Assessment
			Water Management Program/Legionella
			Smoking Policy/Smoking Assessment
			High Risk Resident monitoring system
			Fall Prevention/Management Program
			Wound/Skin Program
			Sitter Policy
			Volunteer Policy
			Safety program/Safety compliance rounds/Safety Committee
			Safety/Fire/Emergency Disaster/Evacuation Plans
			Emergency Preparedness Plan
			Workplace Violence Policy and training
			Active Shooter Policy and training
			Resident and Family Councils
			Defensive documentation training
			Advanced Directives guidelines
			Compliance rounds/ Environmental Checklist
			Missing Resident/Elopement procedures
			Standardized Procedure approval/audit process

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Yes	No	Need to Develop	
			Health Information Management Policies and Procedures
			Care planning communication and monitoring program for residents and families
			Medical Director/Physician involvement processes
			Emergency Phone Contacts
			Refusal of Treatment/Negotiated Risk Agreements
			Safe Medical Device Act
			Photography Policy/Consent to Photograph
			Vehicle Safety Program
			Pet Policy
			Record Retention Policy
			Barber/Beauty Shop Guidelines
			Exposure Control Plan
			Hazardous Materials & Waste Plan
			Corporate Compliance Program
			Infection Control Program/ Antibiotic Stewardship
			COVID Policies, vaccinations, testing, reporting, etc.

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